

# Gobinda Pachhal

**Tech-Focused Community Manager | Junior Frontend Developer**  
Kolkata, West Bengal, India | pgobinda90@gmail.com | Open to Work

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## Professional Summary

Detail-oriented graduate with **3+ years of experience** in social media community moderation and **hands-on IT hardware support**. Proven ability to manage large online communities, resolve conflicts, enforce platform policies, and provide technical troubleshooting. Working knowledge of **HTML, CSS, and basic JavaScript** with growing interest in frontend development and automation tools. Seeking an **entry-level to junior role** in Community Management, Technical Support, or Frontend Development.

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## Core Skills

- Community Management & Online Moderation
  - Content Moderation & Conflict Resolution
  - Technical Support & Troubleshooting
  - IT Hardware & System Basics
  - Frontend Development: HTML, CSS, JavaScript (Basic)
  - AI Tools & Automation Assistance
  - Problem Solving & User Support
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## Professional Experience

### **Social Media Community Moderator / Assistant Social Media Manager**

*AyayaQ* | 2020 – 2024 - Moderated online communities to maintain a positive and safe environment. - Resolved user conflicts, reports, and technical queries efficiently. - Enforced platform guidelines and supported engagement workflows. - Assisted with moderation tools and basic technical troubleshooting.

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## Education

**Graduate** – West Bengal State University (WBSU) CGPA: 8.02,

**Higher Secondary Education** – WBCHSE Percentage 73.4%.

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## Languages

English, Hindi, Bengali.

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## Interests

Gaming | Music | Technology | Boxing.